



HOW DOES SELECT CONCIERGE CONNECT WITH OUR CLIENTS?

TIMELINES AND TYPES OF COMMUNICATION

CLIENT GOES INTO CONTRACT

Listing or Purchase — Client contact info input by admin

24HRS FROM CONTRACT INPUT

Agent receives email, to company email, notifying you of client invitation being sent.

***Great opportunity for agent to inform client of tools provided in SC at no cost to them.**

- **DAY 1: EMAIL, TEXT**

48HRS FROM AGENT NOTICE Client receives welcome email inviting them to setup a profile in Select Concierge powered by Move Easy. Client will also receive text from their dedicated live concierge inviting them to connect -
NOT A SALES CALL, NO Personal Information gathered to enroll.

- **DAY 2: CALL**

- **DAY 7: EMAIL, CALL**

- **DAY 14: TEXT, CALL**

- **DAY 21: CUSTOMER RECEIVES FINAL EMAIL**

CLIENT SETS UP PROFILE - CHOOSES WHAT SERVICES AND TOOLS THEY WISH TO USE

Personal information is ONLY gathered upon client request to use particular services.

Such as transferring utilities, signing up for cable/Internet service, purchasing security systems, etc.

As would be required by service providers - Client option to setup accounts.

**ADDITIONAL INFORMATION CAN BE FOUND IN
SELECT CONCIERGE WEBSITE IN SNAP**